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# Powerful Publishing Application— Support and Maintenance

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## Client

Founded in 1993, BroadVision, a global provider of personal self-service web applications and a leading e-commerce solution vendor, is widely recognized as a pioneer and innovator in personalization and web-based interactions, transactions, and process enablement.

## Solution

QuickSilver (QS) is a powerful publishing and authoring tool, which also integrates a set of related utilities. The first version of QS was released in 1999, the latest version of the product—BroadVision® QuickSilver™ 1.6—released in January 2003. QS results from a long evolutionary way; the versions of its predecessors currently in use comprise Interleaf 7 (version 7.0.2), Interleaf 6 (version 6.4), Interleaf 5 (version 5.6), and CALS/SGML products.

## Auriga's Contribution

Auriga's software engineers have been working in close cooperation with the Interleaf/BroadVision team in Waltham since June 1995. The QuickSilver Support and Maintenance project includes:

- fixing of bugs requested by the customer
- consulting the personnel from BV customer support when needed

## Implementation

OS's: Solaris 2.6/2.7/2.8, HP-UX 10, IBM RS6000 AIX, MS Windows 98/NT

Languages: C, Lisp