

# J2EE CRM Application Certification and Porting

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## Client

<international company> headquartered in the USA

Developer of a web-based customer service solution for industries that sell technically complex products and services. Customer service solutions, offered by this company, are particularly feature-rich in the core Customer Service areas of e-Service, Service Call Centers and Partner Relationship Management (PRM). Written in Java (J2EE), the solutions offered by this company are web-based, but not merely web-enabled. Designed to leverage the latest enterprise-grade infrastructure technology, these applications are customizable, low-cost and quicker to be implemented as compared to other products of this kind.

## Project Scope

J2EE CRM application certification and porting

## Task Summary

Product certification for and its porting to various operating systems (Solaris, Windows, Linux), application servers (IBM, BEA, Oracle, JBoss, Orion), and database management systems (MS SQL, Oracle, DB2).

## Current Results

- Application installed for different configurations.
- Installation and configuration scripts developed and updated where required.
- Regression testing performed

## Tools and Technology

- Intel, Sun, IBM;
- Solaris, Windows, Linux;
- Oracle, MS SQL, DB2;
- IBM Websphere, BEA Weblogic, Ironflare Orion, JBoss;
- Ant build scripts, shell scripts.

## Some Project Statistics

- Team size: up to 11 people at Auriga
- Client relationships duration: 3 years