

J2EE CRM Application Certification and Porting

Client

<international company> headquartered in the USA

Developer of a web-based customer service solution for industries that sell technically complex products and services. Customer service solutions, offered by this company, are particularly feature-rich in the core Customer Service areas of e-Service, Service Call Centers and Partner Relationship Management (PRM). Written in Java (J2EE), the solutions offered by this company are web-based, but not merely web-enabled. Designed to leverage the latest enterprise-grade infrastructure technology, these applications are customizable, low-cost and quicker to be implemented as compared to other products of this kind.

Project Scope

J2EE CRM application certification and porting

Task Summary

Product certification for and its porting to various operating systems (Solaris, Windows, Linux), application servers (IBM, BEA, Oracle, JBoss, Orion), and database management systems (MS SQL, Oracle, DB2).

Current Results

- Application installed for different configurations.
- Installation and configuration scripts developed and updated where required.
- Regression testing performed

Tools and Technology

- Intel, Sun, IBM;
- Solaris, Windows, Linux;
- Oracle, MS SQL, DB2;
- IBM Websphere, BEA Weblogic, Ironflare Orion, JBoss;
- Ant build scripts, shell scripts.

Some Project Statistics

- Team size: up to 11 people at Auriga
- Client relationships duration: 3 years